



# ISR Survey on Patient Engagement

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Conducted on the occasion of World Patient Safety Day 2023



# ISR Survey on Patient Engagement



Aim: To inform the WPSD 2023 webinar sessions on

- Information and education provision to patients and families
- Challenges and opportunities for engaging patients and families

A webinar organized for **World Patient Safety Day**  
17 September 2023



**Engaging patients for medical radiation safety**

18 September 2023  
13:00-14:30 (CEST)

Click [here](#) for more information and to sign up for the event

**ICRP** International Commission on Radiological Protection  
**IOMP** International Organization for Medical Physics  
**ISR** The International Society of Radiology  
**ISRRT** INTERNATIONAL SOCIETY OF RADIOLOGICAL TECHNICIANS  
**RAD-AID** INTERNATIONAL FEDERATION OF RADIOLOGICAL ASSISTANTS  
**WFONMB** WORLD FEDERATION OF NUCLEAR MEDICINE AND BIOLOGY  
**WHO** World Health Organization

# ISRQSA Member Campaigns



Short questionnaire sent to established **Quality and Safety Alliances**

- AFROSAFE RAD-EN
- AFROSAFE RAD-FR
- ArabSafe
- AsiaSafe
- Canada Safe Imaging
- EuroSafe Imaging
- Image Gently
- Image Wisely
- Japan Safe
- LATINSAFE

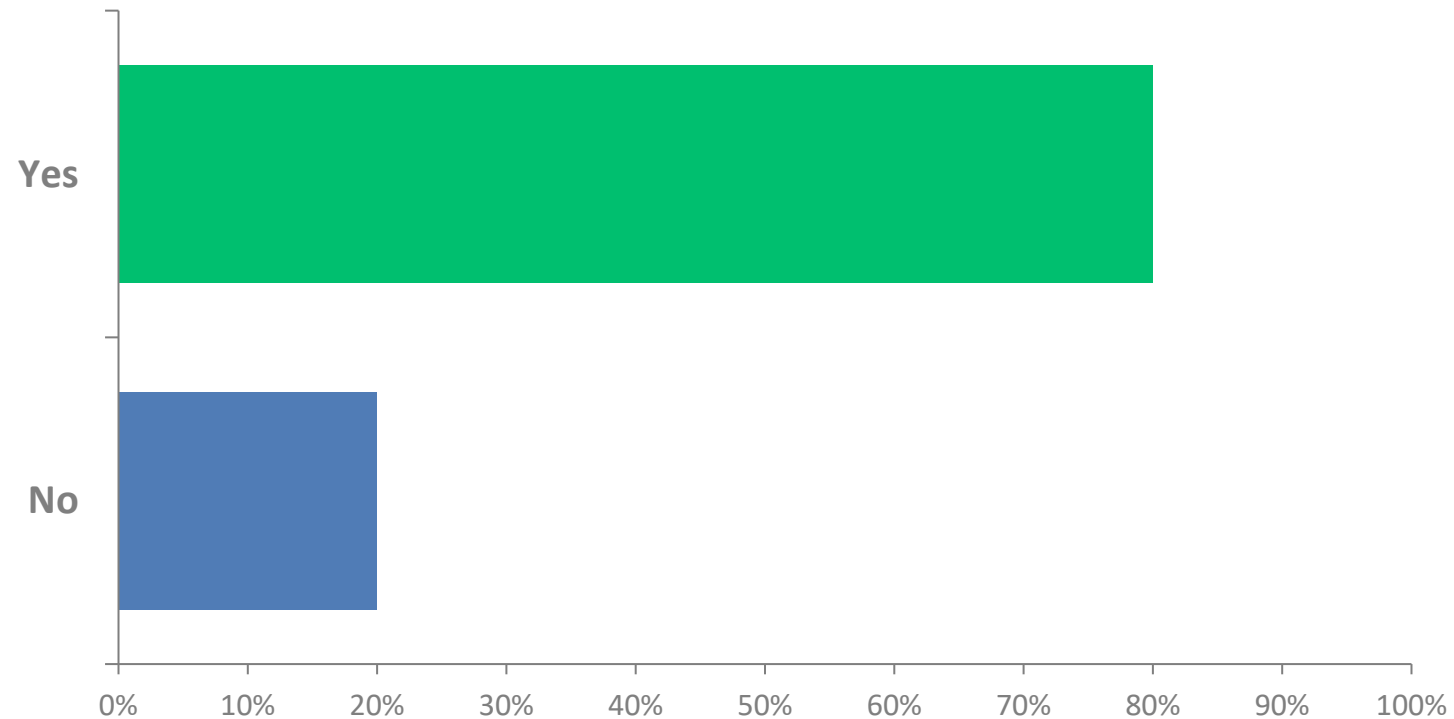
All campaigns + PAARS, ISR (general) responded



# ISR survey results



**Does your organization (safe campaign) provide information for patients and families?**





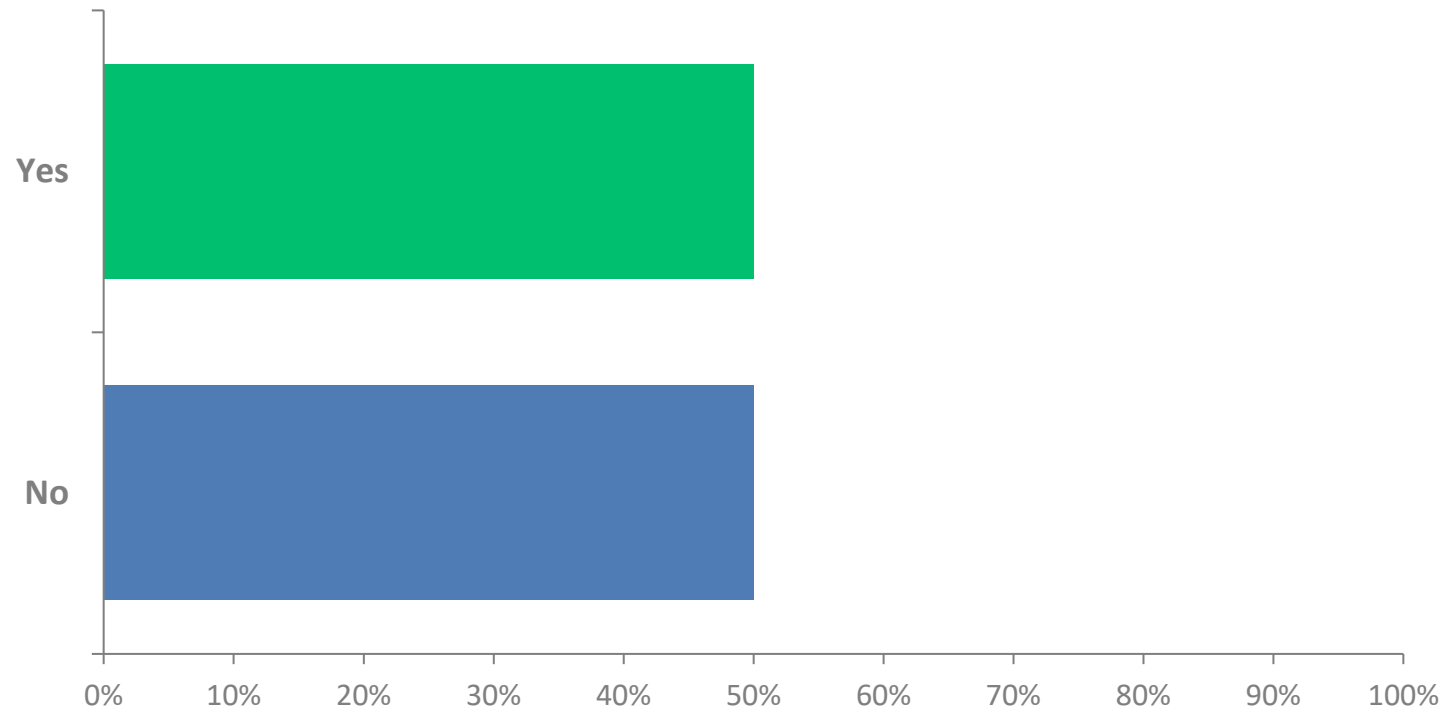
## Examples of information provided for patients and families

Campaign	Example
Image Wisely	Enquirers are directed to RadiologyInfo.org: content created jointly by RSNA and ACR Provision of reasonable questions to ask providers when prescribed an imaging exam, should a patient be concerned about ionizing radiation
Asia Safe	See web site
Canada Safe Imaging	Radiation safety toll free phone line that patients and healthcare professionals can call during business hours
EuroSafe Imaging	"Information for patients" page on website Published guidance on what patients should know about different imaging examinations
Image Gently	<a href="http://www.imagegently.org/Roles-What-can-I-do/Parent">http://www.imagegently.org/Roles-What-can-I-do/Parent</a>
JRS	Information on radiological examinations and therapies on website, incl. links to relevant information on websites of institutions and organizations
Latin Safe	Information about procedures using ionizing radiation for patients and physicians as well as multiprofessional team
ISR	Coordinates international efforts for the various national and regional safe campaigns

# ISR survey results

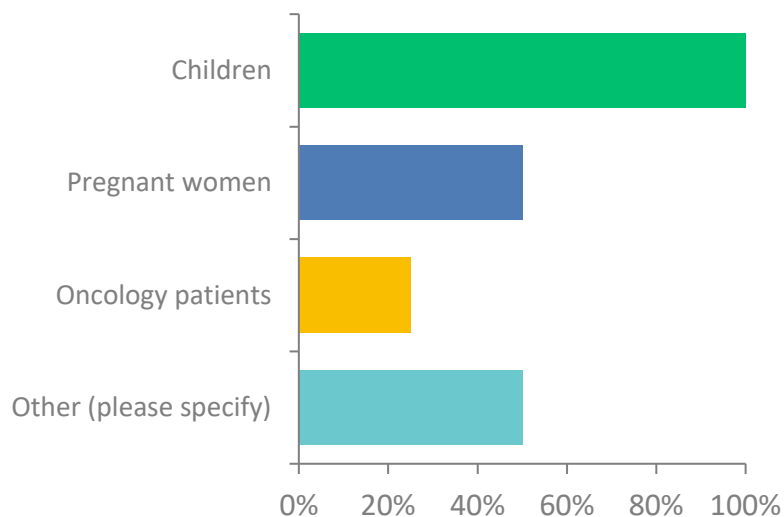


**Does your organization provide information targeted to specific patient groups?**





## Which patient groups does your organization target?



Other:

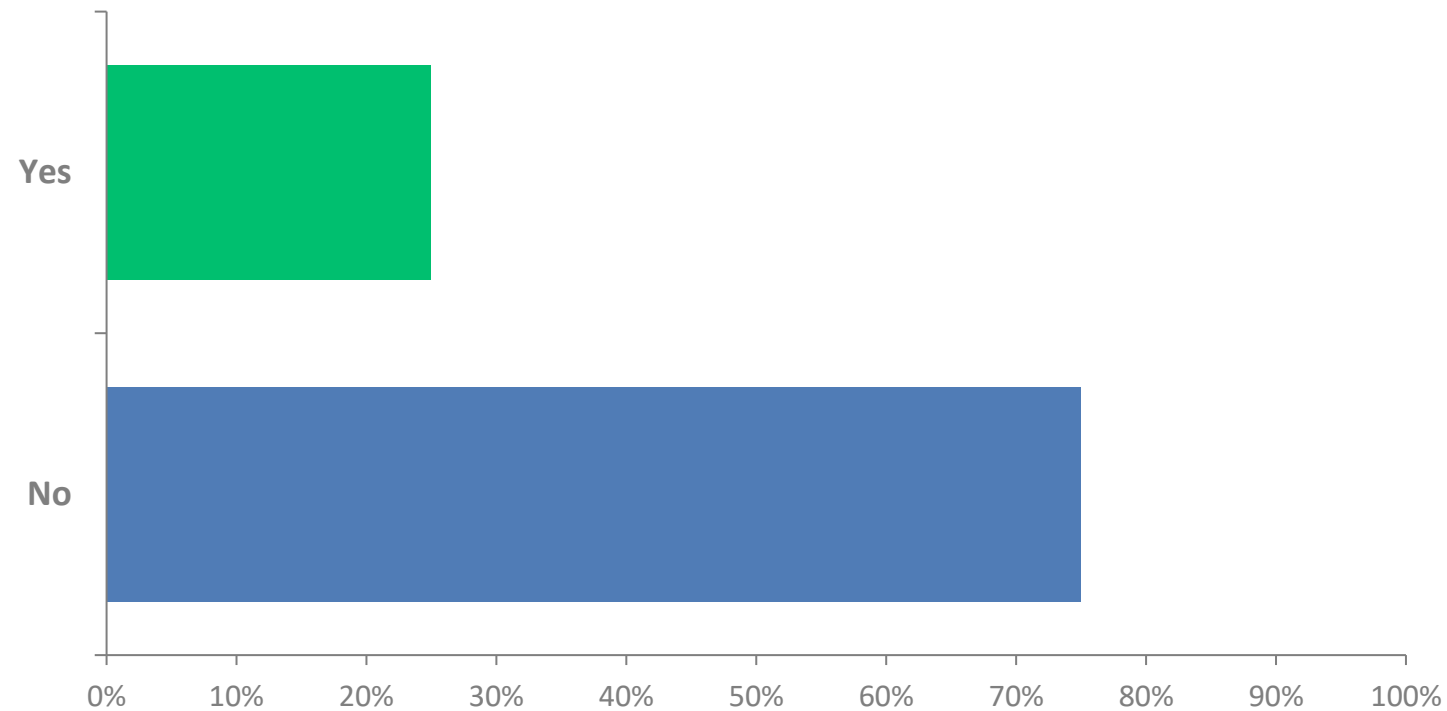
EuroSafe Imaging: Parents/carers are also targeted, as well as information being produced for all patients

ISR: Website, newsletter and interactions with IAEA and WHO are present on our website and publicly available

# ISR survey results



**(If applicable) Do you actively spread this information through communication channels best suited for patients and the public?**





# ISR survey results

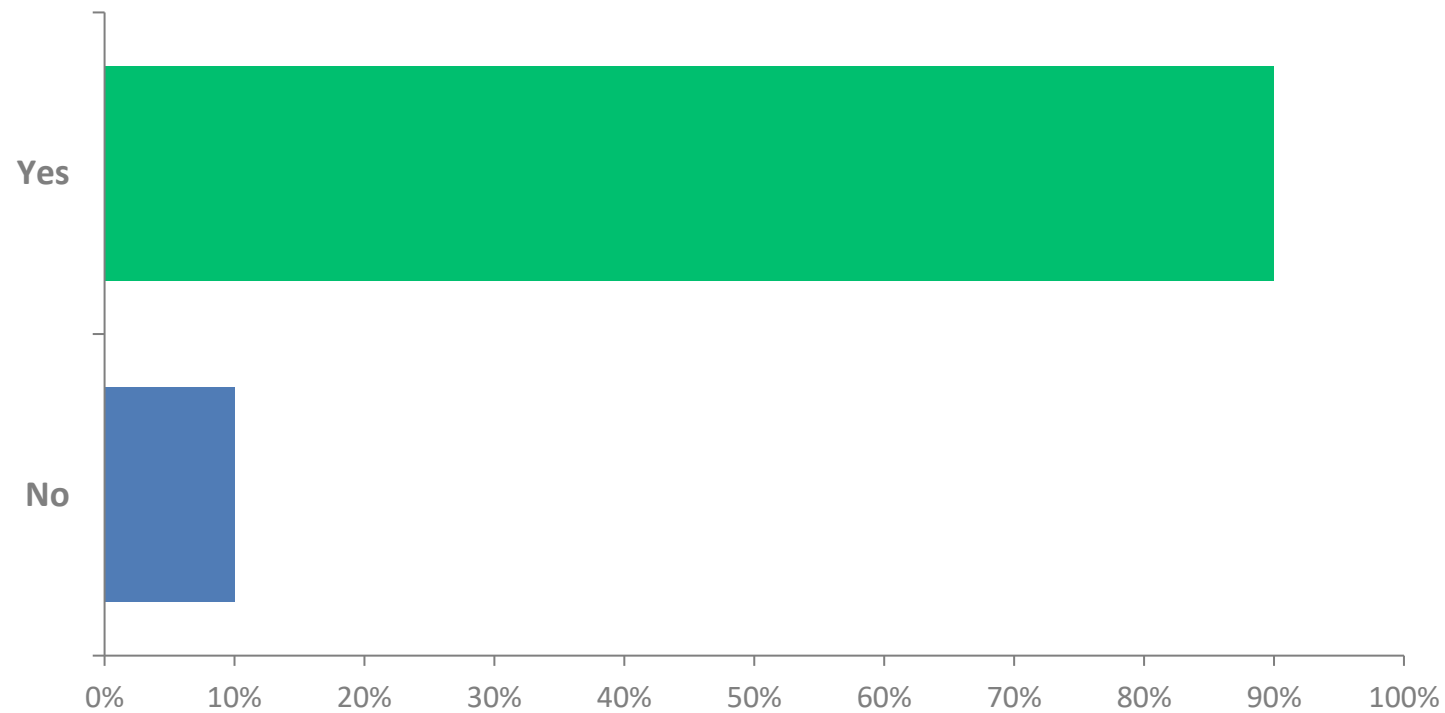


**If you actively spread the patient information, please specify which communication channels you use to communicate to the public**

Campaign/Society	Communication channel
Canada Safe Imaging	Work in progress, but ultimately information will be provided through a new portal to be developed and implemented by the Canadian Association of Radiologists.
EuroSafe Imaging	Website and social media
ISR	Public availability of efforts are more focused toward WHO, IAEA and coordination with the SAFE campaigns which have these patient arms.



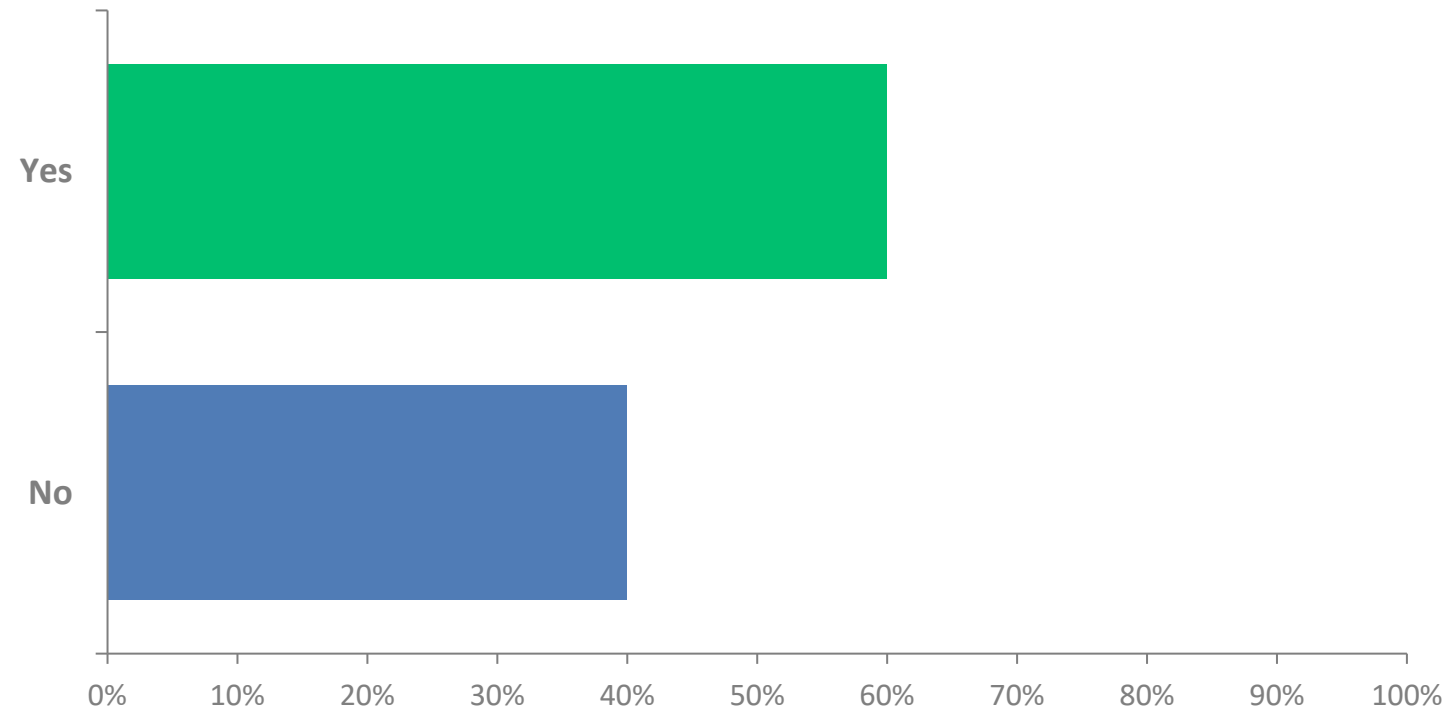
**Do you think the role of Artificial Intelligence (AI) has to be explained to patients and the public?**



# ISR survey results

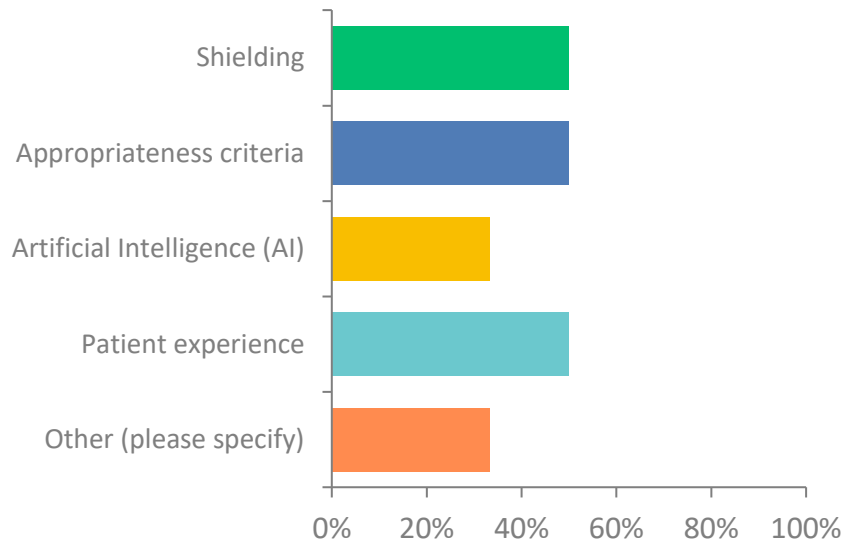


**Do you engage patients and families in the development of policies to enhance patient safety in healthcare?**





**If you engage patients and families in the development of policies to enhance patient safety in healthcare, please indicate regarding which topics**



## **Other:**

EuroSafe Imaging has a patient representative on its Steering Committee, ensuring patient engagement in all activities.

Japan Safe Radiology: Representatives of patient organizations are included as members of some national committees on medical radiation.

# ISR survey results



Campaign	Comment
Image Wisely	Primary audience: radiographers, also physicians and physicists
Canada Safe Imaging	We wish to involve patients in patient safety initiatives and this didn't happen yet due to lack of resources. Patient engagement happens mainly through initiatives like "Choosing Wisely".
Afrosafe Rad/ArabSafe	African and Arabic countries: the specific culture and behavior of the countries require the implementation of appropriate communication and dissemination programs
Japan Safe Radiology	It is important to include patients as stakeholders. How to do is a challenge. For example, who among patient representatives should be invited.
Latin Safe	Webinars to give recommendations to requesters and technologist to talk appropriately with patients and explain the procedures (risk and benefits); questionnaires